



The Loomis Company and 6 Degrees Health...
paving the way toward a better healthcare system

What Do We Do?

Let's drive down the skyrocketing costs of health care together.

Did you know that some opportunistic healthcare providers charge fees far above market rates, sometimes 20+ times their cost of what their peers charge? Unfortunately, this translates into out of control healthcare costs for patients and employers. 6 Degrees Health brings the equity, fairness, and transparency that you and your employer deserve by identifying cost savings in healthcare services, from routine office visits to complex procedures.

Because employers are faced with difficult cost decisions every day . . .

Your employer shouldn't bear the brunt of higher healthcare costs, nor should you. Our healthcare cost containment solution is designed to lower costs for your health plan, and therefore, lower costs for you.

Why Are We Involved In Your Health Plan?

It is important to understand that 6 Degrees Health is not your insurance. By implementing a self-insured health plan, your employer has become its own insurance. They partner with The Loomis Company and vendors like 6 Degrees Health to administer the health plan and pay for the services provided to employees and their dependents. 6 Degrees Health's primary responsibility is to reprice medical claims and to resolve any provider issues that may arise.

Your employer has introduced a plan that is on the cutting edge of healthcare; however, some providers may not be as familiar with this structure as they are the big networks. Don't worry...that is what we're here for. If your provider is having trouble understanding how this type of plan works, or if there is a billing dispute, 6 Degrees Health will be engaged to facilitate a resolution. By taking a relationship-based approach, 6 Degrees Health works cooperatively with providers to resolve issues instead of becoming adversaries.

What Can You Expect From Our Support Services Team

6 Degrees Health and The Loomis Company have integrated our processes and maintain open communication to ensure your experience is seamless. You can think of

6 Degrees Health as their department that resolves provider issues on your behalf. With one phone call or a few clicks of a mouse, we'll have all the information necessary to get to work.

Step 1: If you have a provider or billing issue, call the number on your ID card or the Frequently Asked Questions sheet in your enrollment packet.

Step 2: Your TPA, The Loomis Company, will gather the necessary information from you and engage the 6 Degrees Health team.

Step 3: A 6 Degrees Health Patient Support Specialist will be assigned to your case and provide you with their direct contact information.

Step 4: 6 Degrees Health will work directly with the provider and your employer to resolve the issue on your behalf.

Ongoing Communication: You will be provided with regular updates throughout the process and upon resolution.

6 Degrees Health prides itself on providing our customers with world-class support, which provides an exceptional customer service experience with the attentiveness that you expect. Our team is here to work with you and for you.

- We will assign you a Patient Support Specialist who is acquainted with your plan to be your individual resource
- Our team of data analysts, negotiators, and industry experts will be working in the background to facilitate a resolution
- Your Patient Support Specialist will be in direct communication with you and will be a single point of contact
- We will be there to guide you through the process, preventing any surprises that may come up along the way